

United States Postal Service

Pre-Mailers' Technical Advisory Committee (Pre-MTAC)

October 15, 2020



Agenda



**MEPT
Organization**

Package Platform

**Enterprise
Payment System
(EPS)**

**Mail
Irregularities**

**MQD Data
Delegation**

Action Items

MEPT Organization





MEPT Organization Chart

**(A) VP Mail Entry & Payment
Technology**



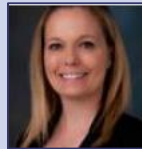
Randy Workman

**(A) Director, Commercial
Acceptance**



Diane Smith

**Director, Business Acceptance
Support**



Angela Dyer

Director, Commercial Payment



Lisa Arcari

Director, Commercial Systems



Vicki Bosch

Package Platform





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Identifying and training Headquarters eVS analysts on Enterprise Payment System (EPS)
✓ **Completed**

Enterprise Payment System (EPS)



July MTAC Updates

- 1 Update requested from July MTAC regarding EPS Informed Visibility Data issue – EPS System has data, EPS IV does not
 - Fix scheduled for **November 8th**
- 2 Update requested from July MTAC regarding postage statement viewing issue – mail owners cannot view statements on the Dashboard
 - *PO!* has a repair to address several Dashboard display issues (ALM 14144)
 - The repair is targeted for **January 10th, 2021 release**

Other Updates

- 3 Update requested on performance issues on reports – Commercial Shipping and Detail Report
 - Nothing scheduled at this time
 - Requires further internal discussion
- 4 Download of Detail reports returning blanks, no data
Slow performance of Outbound packages causing reluctance to migrate
 - Resolved for **XLS and CSV formats** in the **August 30th release**
 - PDF downloads may still experience issues – will be resolved in **January 10th, 2021 release**



Questions:

1. What shows in the BCG lookup tool for deactivated accounts (CAPS and EPS)?
2. Can EPS accounts be identified as trust or debit in the BCG lookup tool? – requested by the industry

Answer:

1. Deactivated accounts – display being determined
2. Current Business Customer Gateway – no account type/balance display. Planned updates to the BCG will show accumulated balance in EPS trust or debit accounts for users with access to EPS account



Mail Irregularities (eMIR) Webinar



NOVEMBER 2020

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

Webinar on how to access and use eMIR data tab in the Mailers' Scorecard:

Tuesday, November 24th at 2:00pm EST



MQD Data Delegation



Industry continues to experience issues with MQD Data Delegation in IV – reported issues due to the requirement for each CRID to set up feed prior to delegating to receive all data in one file

Will an update to the IV user guide resolve this issue?

Action Items





Action Items

Assignee	Track	Action Item	Response
Diane Smith	Letters	Research feasibility of fee waiver calculation on rolling versus current year-end cutoff basis	10/8/2020 – Not yet scheduled
Melissa Scheidler / Angela Dyer	Letters	Review the following reports available through the BCG: <ul style="list-style-type: none"> - Mailer Scorecard Guide - update and remove error codes that are similar. (Melissa Scheidler) Also requested in January 2020 MTAC Meeting. - Mailing Summary Report - seems to be working. (Angela Dyer) - Mail Quality Reports - verify they are working and that user guides are up to date. (Angela Dyer) 	7/13/20 - Pending Final Industry Feedback
Randy Workman / Lisa Arcari	Letters	Investigate mailers' inability to determine permit holder with insufficient funds on an individual mailing at submission or prior. Item 13: USPS to provide notification at permit level of which permit didn't have enough funds in a combined mailing under Seamless	10/2/2020 - CR is 13690 - not yet scheduled
James Duffy	Letters	From January 2020 - consider ability for <i>Mail Service Provider or Mail Owner</i> to select images instead of receiving all Provide images of mailpieces to Mail Service Provider for streamlined programs when there is an issue (scorecard). From August 2019 - item #10 Consider how to provide images on PAF (when exceeding threshold) for sampled pieces to mailers. Consider photos at point of downstream Seamless scanning to distinguish clerk versus non-clerk errors.	9/24/2020 – Kickoff week of 9/30



Action Items

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James Duffy	Letters	Consider an interim process for analysts to review mailpiece images for mailers as needed for investigations of undocumented pieces	9/24/2020 – Kickoff week of 9/30/2020
Mike Filipski	Letters	Consider removing the rule that non-identical mail has to be done under Manifest. DMM vs pub 685	10/8/2020 – Complete
Chip Brown	Letters	Investigate Seamless Acceptance sampling errors - reported by Steve Krejcik	9/28/2020 – Ongoing
Randy Workman / Chip Brown	Flats	For container-based refunds, consider reversals on individual containers as opposed to refunds or adjustments (to communicate volume and postage data)	9/24/2020 – No update
Mike Filipski	Flats	Investigate ways to auto-populate data on the Statement of Ownership to accommodate companies with multiple publications	10/8/2020 – On track for November 2020
Randy Workman / Lisa Arcari	Flats	Provide an update on industry ability to de-link permits in EPS – March 2020 MTAC	9/29/2020 – CR 1732 - CR - Delinking CR - Ability to Transfer a permit and/or balance between EPS accounts with different owners CR 1733 - CR - Delinking CR - Provide Mailer’s the ability to hide permits that were closed/cancelled/Delete/inactive status
Chip Brown	Flats	Investigate ability to add PMOD container (sacks/trays) information to mail.dat	9/24/2020 – No update
Lisa Arcari	Flats	USPS/MTAC leadership to consider a Workgroup for EPS/IV	9/24/2020 – Crystal is still working on it
Lisa Arcari / Crystal Newman	Flats	Determine whether USPS can include location info on retail account deposits into EPS	10/8/2020 – Crystal reaching out to Pete
Randy Workman	Flats	PO mail can't see the statements in <i>PostalOne!</i>	9/24/2020 - Lisa W sending email regarding issue with ticket number



Action Items

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Vicki Bosch	Packages	Virtual Overlabel Solutions - discussion on data, unintended consequences and solutions. Plan for face-to-face meeting at next MTAC	10/8/2020 - Awaiting John M action 9/24/2020 - Awaiting John M to confirm when ready to schedule
Vicki Bosch	Packages	Package Platform test environment – CAT? Pilot?	9/24/2020 – Follow up with development team
Vicki Bosch	Packages	eVS/PTR team needs to meet to identify solution for visibility to Locale key for Industry use and HQ reconciliation	9/30/2020 - CMC 1508 for locale key in the scan event extract file for PRS customers. For those who request, we provide an adhoc report
Lisa Arcari	Packages	Identify reason and source for refunds, adjustments, and reversals on EPS detail reports	9/24/2020 - CR 1639 not scheduled yet (next FY)
Kellie Painter	Packages	Package Platform verifications (Census Entry): 1) Look at individual exceptions for census entry and determine how to ensure all who need it get their exceptions in the errata files for Package Platform. Consider how Dale Kennedy's development integrates with the errata files. 2) Follow up with Operations team working on ensuring errata files are accurate. Get Kevin's input.	10/8/2020 - Awaiting ok to close per Lisa W action
Juliaann Hess / John Medeiros	Packages	Discuss option for using a rate indicator in lieu of an extra service code for soft packs. John will provide feedback within the next few weeks after consulting with industry members	9/28/2020 - CMC 1641 "As the system owner, I need to collect a new processing category for soft packs."..."1. GIVEN that the business needs to identify items that are in soft packaging, then PTR should add a new processing category for soft pack. See Appendix A for the new processing category."
Vicki Bosch / Kellie Painter	Packages	Review the PPC ERRATA file process to potentially include the eVS quarterly destination entry exception list (WG 182)	10/8/2020 –Following up development team